

Return form

Product Return/Exchange

Your data

Company Address

Customer number

Name and surname

E-mail address

Article information

Item description Process number

Item number (Please enter our transaction number here.
You will find this on our receipts)

Item serial number Quantity

(if available)

Reason for return

Please mark with a cross where applicable:

I would like to return the item because

An incorrect/unordered item was delivered

The item is defective. Error description

Comments

To note

Fill out the return form, put it in the package of your return and send the package back to us. Please note that we cannot process the return without the transaction number and item number. In this case, the package will be returned to you freight collect.

Return shipping costs

The costs of the return shipment are borne by the customer. In the case of packages with postage not prepaid, the costs incurred will be invoiced. A refund of self-franked returns will not take place.